

Issue: Problem downloading data to Apple MAC OSX 10.5 (Leopard) machines.

Cause:

Schools using Apple MAC (Leopard) machines with OSX 10.5 can download and install the SMART package, but are prevented from downloading their school data due to internet protocol changes made by Apple to their operating system.

Solutions for schools with downloading from an Apple MAC 10.1 – 10.4 to a MAC OSX 10.5

- Download and install the SMART software and data package to an Apple Mac 10.1 – 10.4 machine
- Copy the EDOD folder to a USB drive
- Paste onto the local drive of the Apple MAC OSX 10.5 (Leopard) machine.

Solutions for schools downloading from a PC to a MAC OSX 10.5

- Download and install the software and data package to a PC
- Use a USB drive to copy the *Schools.v12* folder found at:
 - *My Computer*
 - *C Drive*
 - Click on the *EDOD* folder
 - Click on the *Packages* folder
 - Click on *NAPLAN/ESSA* whichever package you require for data
 - Click on *DataNSW_G*
 - Click on *2008* (or appropriate year for which data is sought)
 - Click on *Schools*
 - There are two folders here, click on the one that does **NOT** begin with 999...
 - Right click on the *School.v12* file and copy
- Download and install the software package to the MAC 10.5 (up to and including Step 6 of the *Installation instructions*)

Insert the USB

- Go to the USB directory, locate and **copy** the *School.v12* file

On the workstation

- Open the Local drive
- Click on the *EDOD* folder
- Click on the *Packages* folder
- Click on the *NAPLAN/ESSA* whichever package you require for data
- Click on the *DataNSW_G*
- Click on *2008* or appropriate year for which data is sought)
- Click on the *Schools*
- There are two folders here, click on the one that does **NOT** begin with 999...
- Paste *School.v12* file.

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