

**Error message reads: Director Player Error .....Script error'**

**Cause:** Director Player is an issue which relates to the Adobe Reader program.

**Solution:**

Log-out completely before logging back in.

**Still no success?**

**Solution:**

- Delete all SMART icons from your desktop – the 'SMART Data NAPLAN Installer' folder, the EDOD icon and Browser
- Drag to the *Recycle bin*
- Empty the *Recycle bin*
- Re-download and install the package and software
- Install updates to ADOBE reader (6 or above).