

Error message reads: Director Player ErrorScript error'

Cause: Director Player is an issue which relates to the Adobe Reader program.

Solution:

Log-out completely before logging back in.

Still no success?

Solution:

- Delete all SMART icons from your desktop – the 'SMART Data NAPLAN Installer' folder, the EDOD icon and Browser
- Drag to the *Recycle bin*
- Empty the *Recycle bin*
- Re-download and install the package and software
- Install updates to ADOBE reader (6 or above).