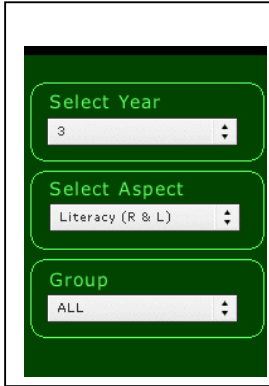


**Issue: Unable to select a different *Year Level* from drop-down menu.**



**Cause:**

This occurs when there is not enough random access memory available on the workstation.

**Solution:**

Restart your machine by completely logging out. This may correct the problem.

**OR**

Free up some memory by emptying the contents from the Recycle bin and C:\WINDOWS\Temp directory.

**OR**

Ask the School IT Administrator to free up memory on the workstation.